

Making It Right After

Which one finished the job?

✓ GOOD



- ✓ Waited until calm
- ✓ Put the chair back up
- ✓ Fixed what he knocked over
- ✓ Ready to carry on

✗ NOT YET



- ✗ Walked out
- ✗ Left it on the floor
- ✗ Someone else has to fix it
- ✗ Nothing put right

Remember:

Wait till calm. Say what I did. Say what I'll do next time.